

ACCOUNTS RECEIVABLE INVOICE PROCESSING Module 5 Clearing Customer Accounts



CUSTOMER PAYMENTS

Customer payments should not be confused with revenue that comes from various other sources. For example, the sale of a Game & Fish license, is a revenue receipt rather than a customer receipt. The purchase of a Game & Fish license is optional and would not require a customer invoice. These types of revenues are recorded and deposited upon receipt.



CUSTOMER PAYMENTS – cont.

Customer payments are receipted into the cash journal.

Automatic clearing happens when the customer number, amount and assignment number all match the receivable record. Therefore, the proper entry of the Assignment field from the customer invoice will facilitate automatic clearing. In addition to the correct entry of the Assignment, the following fields are vital to the correct posting of the customer payment:

- 1) G/L number which determines the type of revenue and is posted in the text field
 - 2) Cost Center for the fund intended for deposit
- 3) Fund to match between invoices, credit memos and funds indicated for deposit in the cash journal
 - 4) Customer Account number



CLEARING CUSTOMER ACCOUNTS

Customers who are invoiced through AASIS have customer accounts. These accounts show the customer invoices, credit memos and customer payments. These items are open in the customer's account until a match between an invoice and payment or credit memo is made.

Processing customer receipts and deposits correctly in the Cash Journal (another AASIS class) produces automatic clearing. When this data does not match, the payment and invoice remain in an open status in the customer account and must be cleared manually.

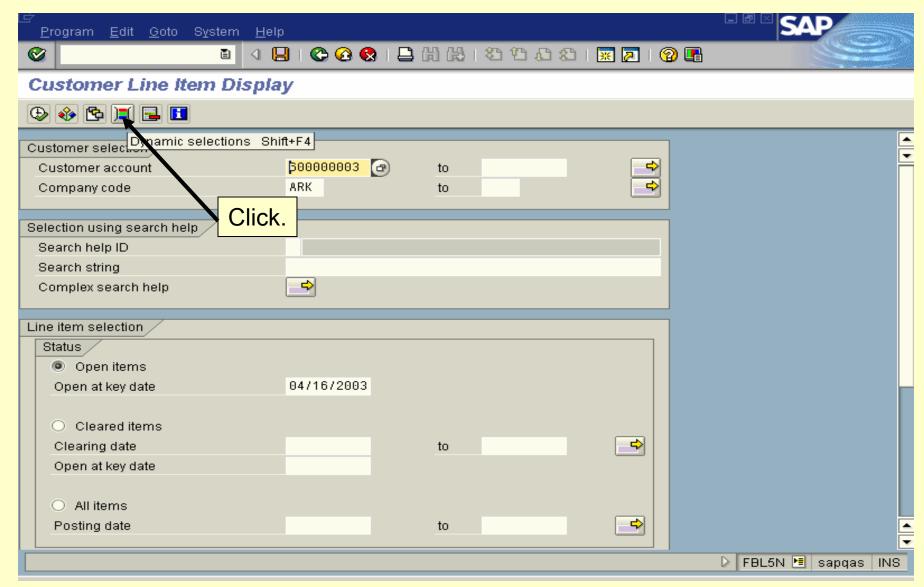


CUSTOMER LINE ITEM DISPLAY – FBL5N

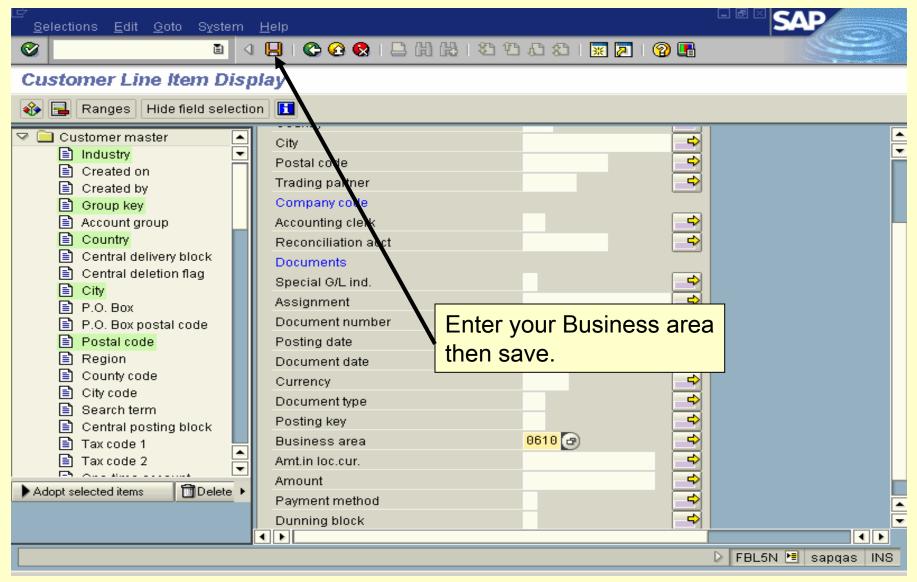
This transaction allows you to display customer line items. The ASC recommends that periodic reviews of open items be performed to find items that have not cleared automatically.

Before completing transaction F-32 to clear line item amounts you will need the customer numbers of the accounts that need manual clearing.

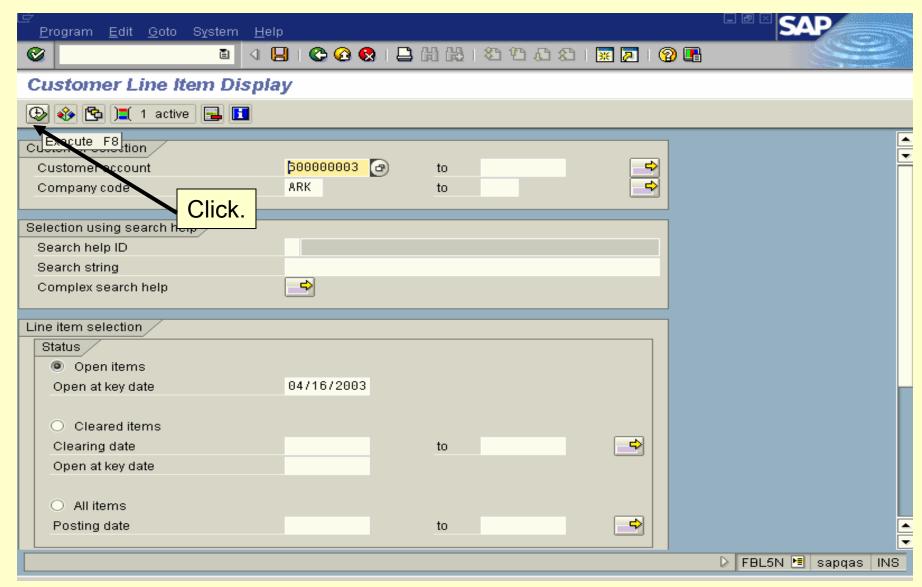




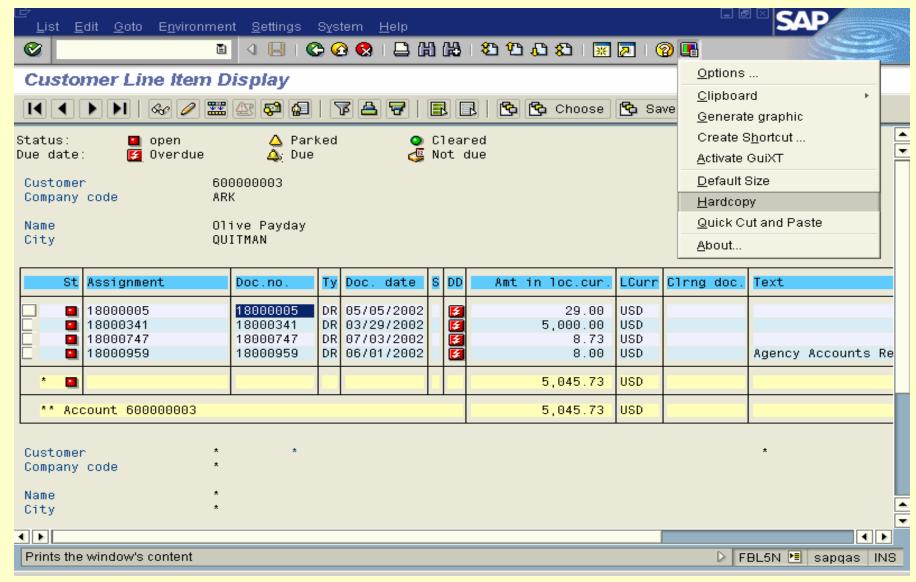




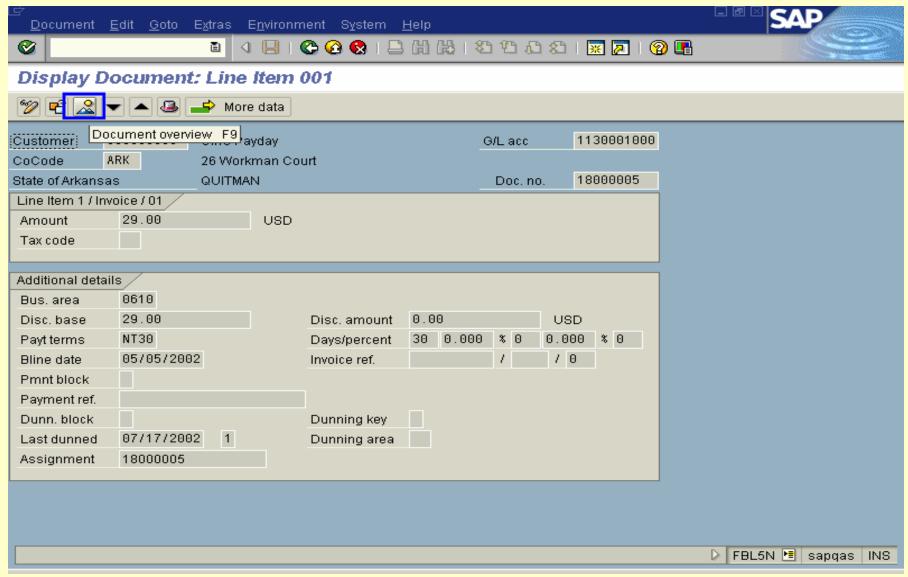




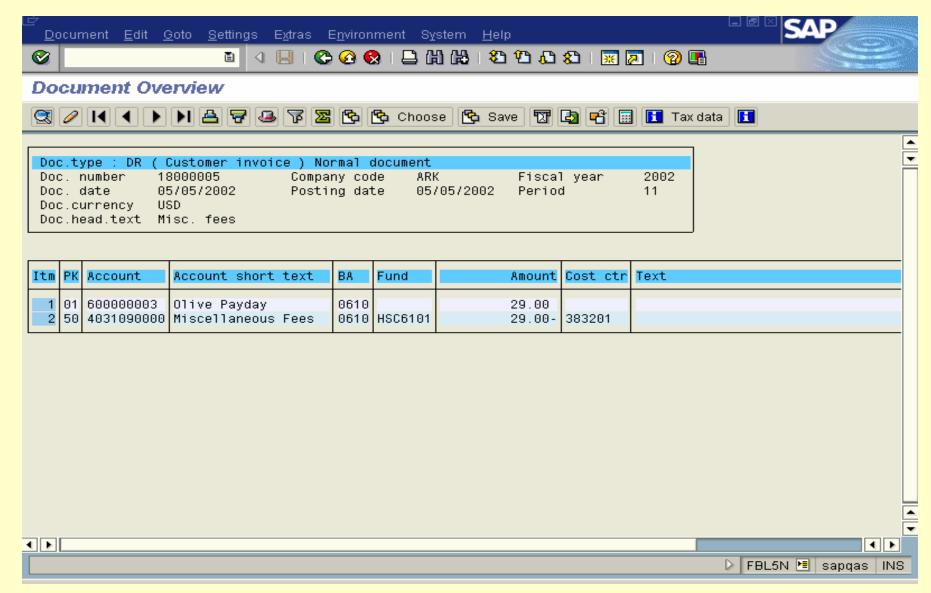












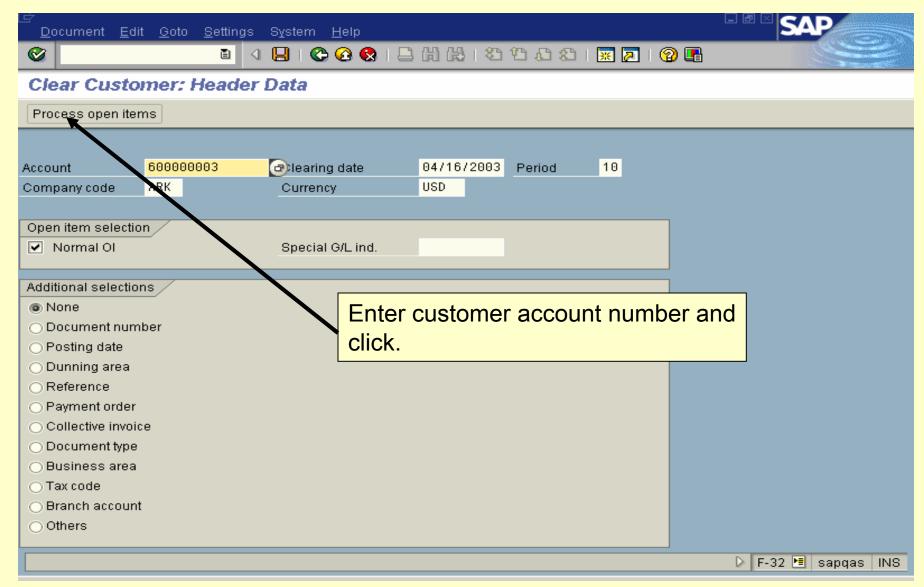


CLEAR CUSTOMER – F-32

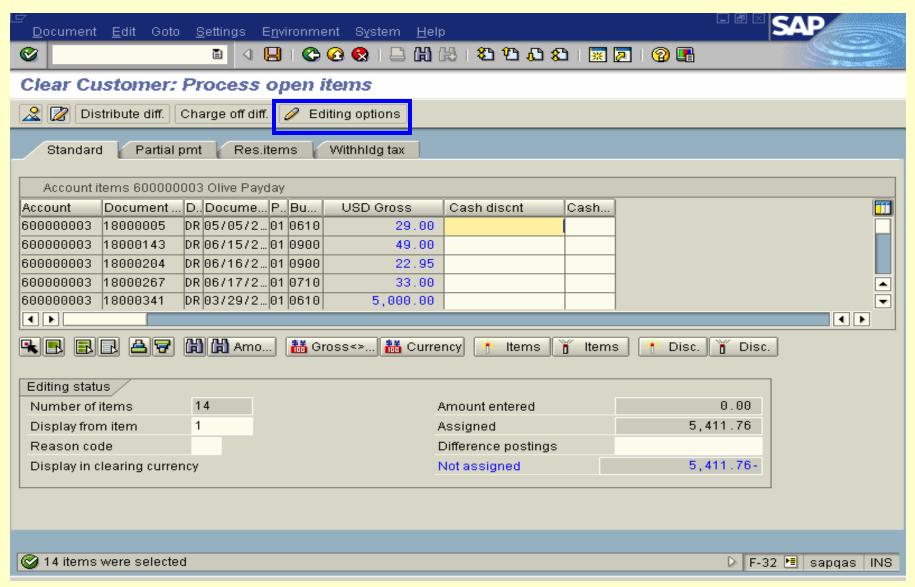
This transaction is used to manually clear a customer line item.

Before completing this transaction the first time, the following slides show steps to follow and some other settings that may be helpful.

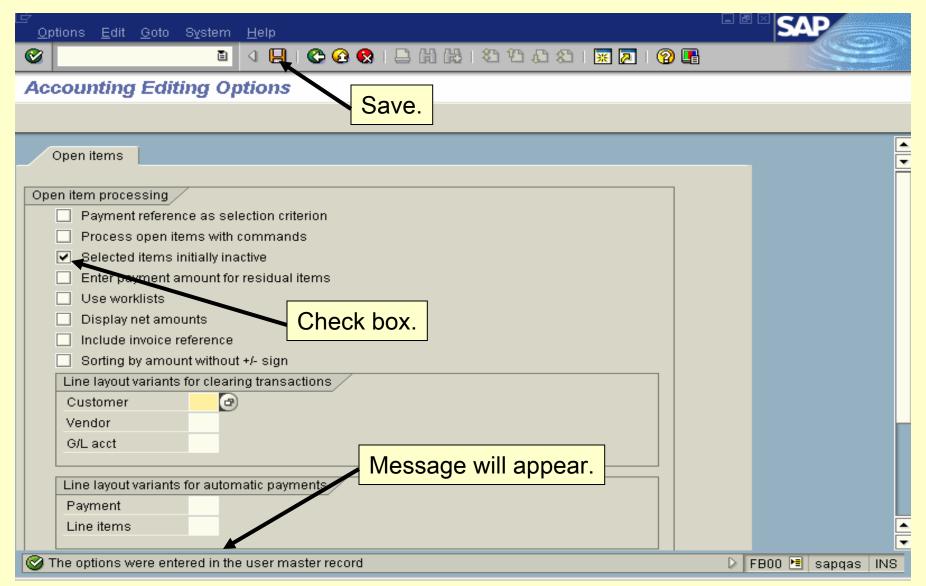




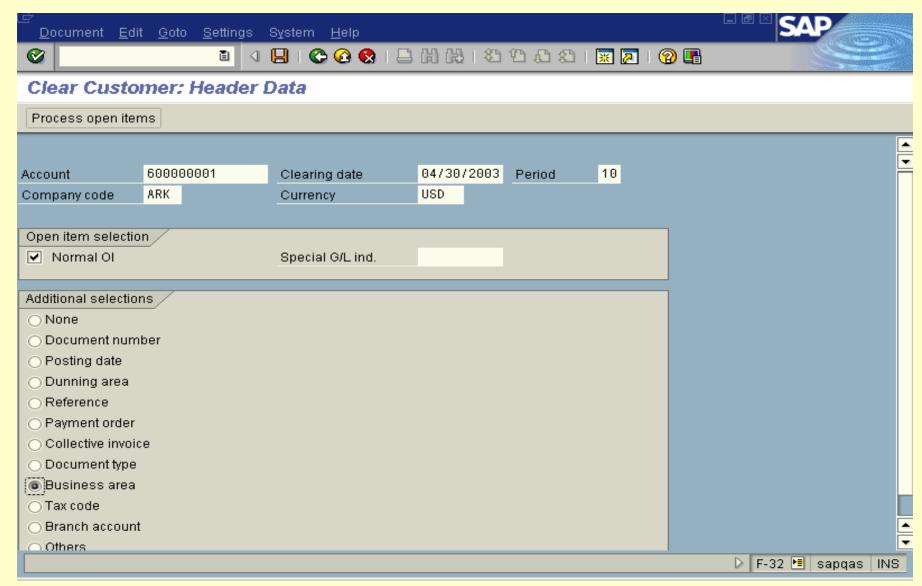




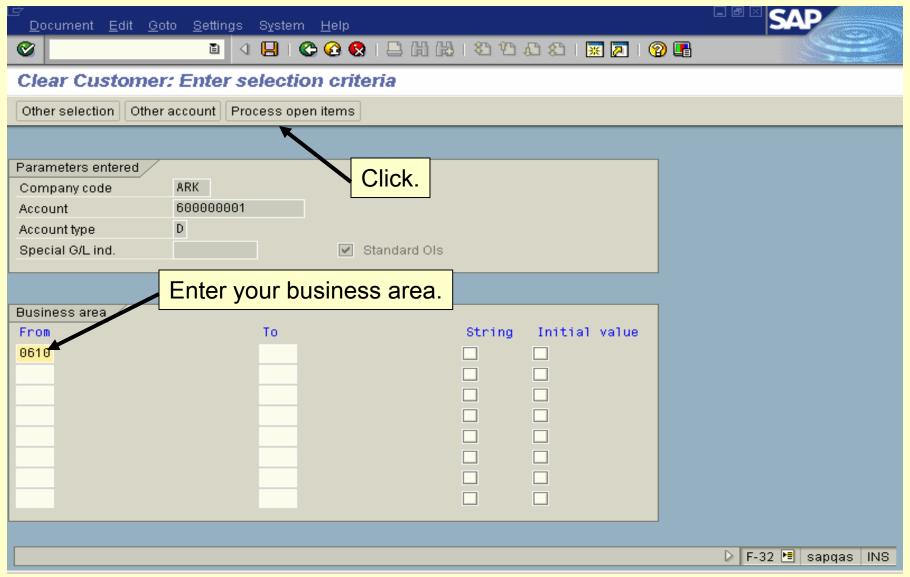




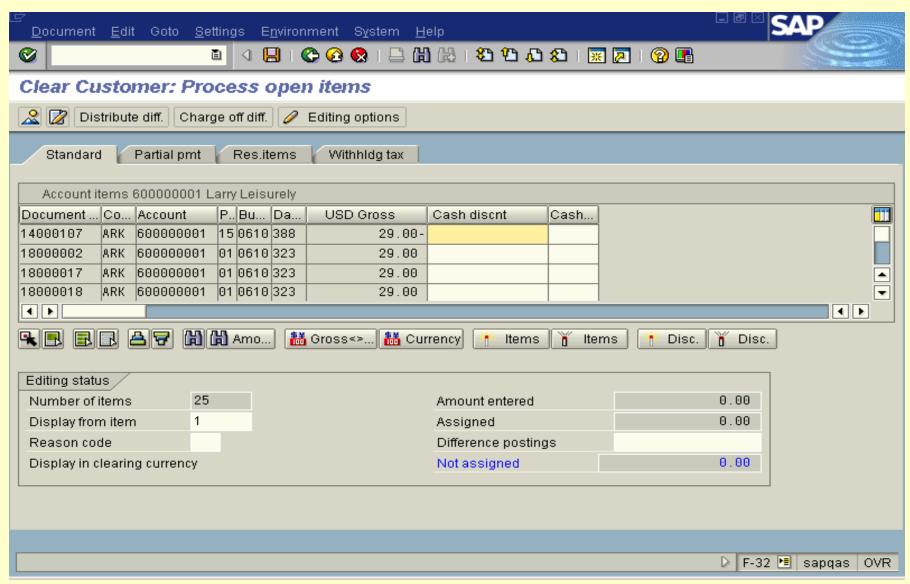




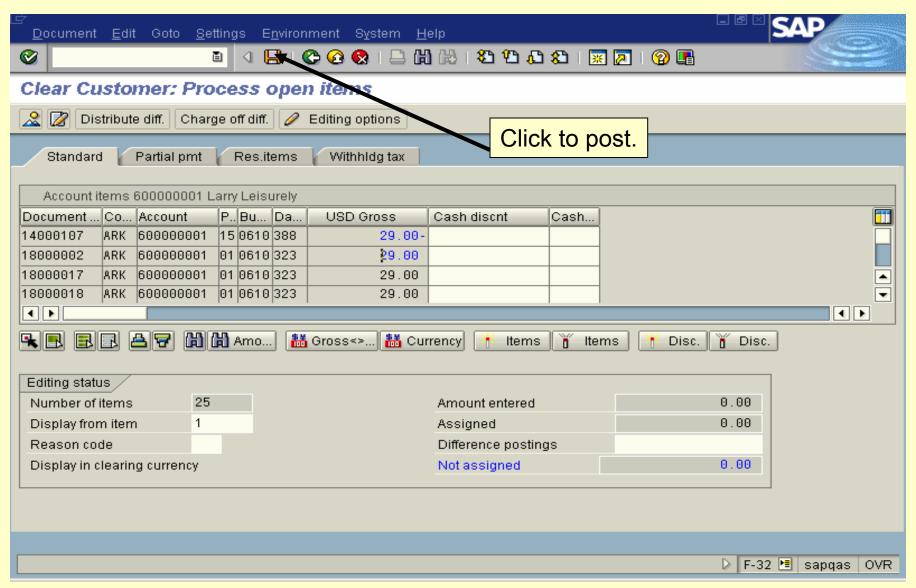




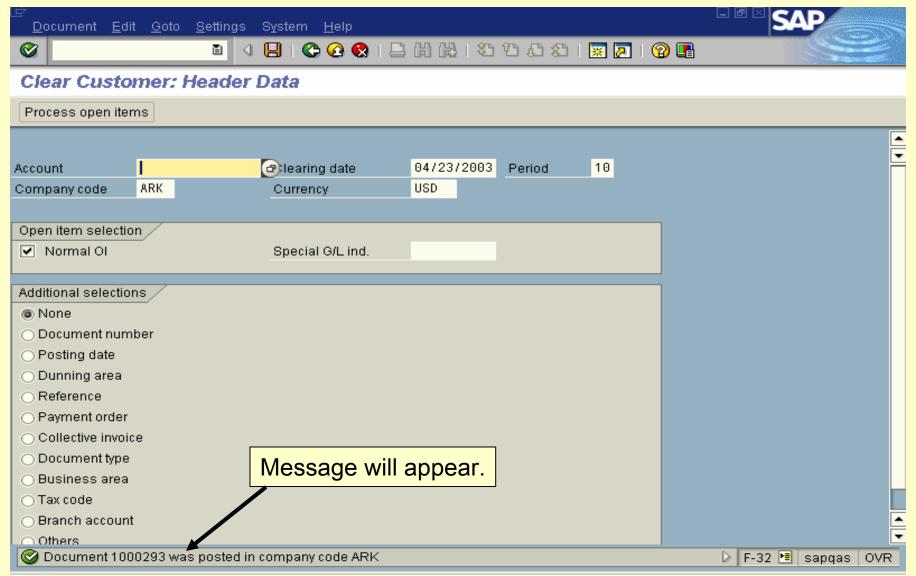












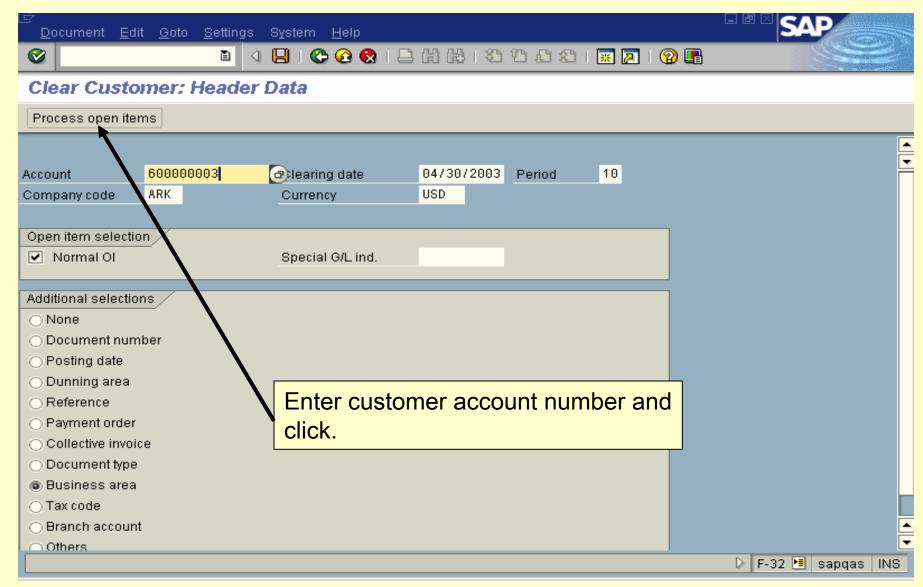


CLEAR CUSTOMER – F-32 ABATEMENT

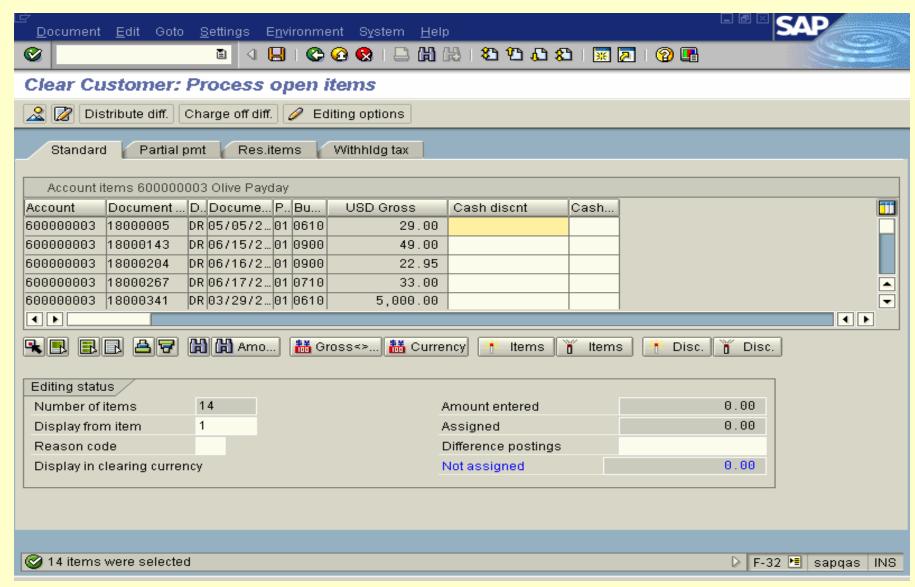
This transaction is also used, after approval has been received from the Director of the Department of Finance and Administration (or other appropriate authority if constitutionally exempt), for abatement of uncollectible accounts receivable.

This example is the process for clearing uncollectible accounts.

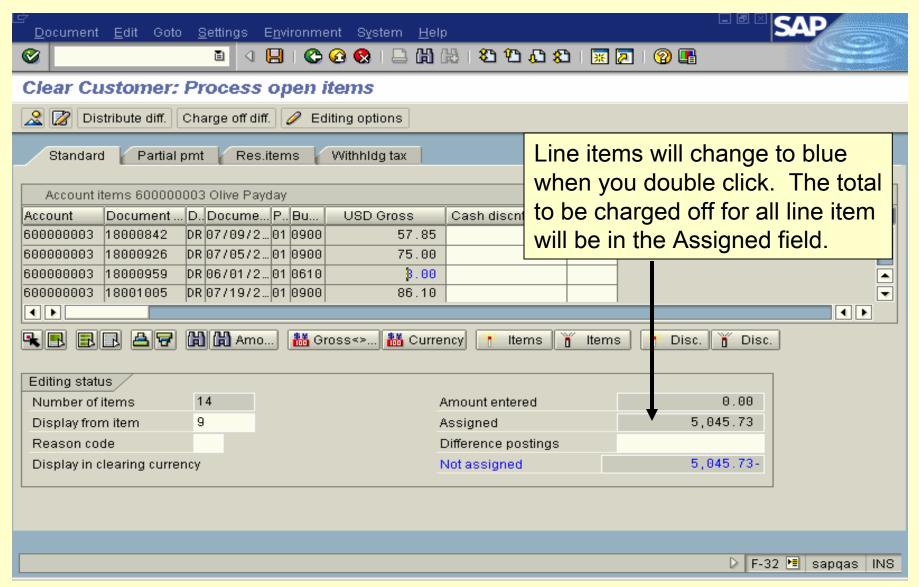




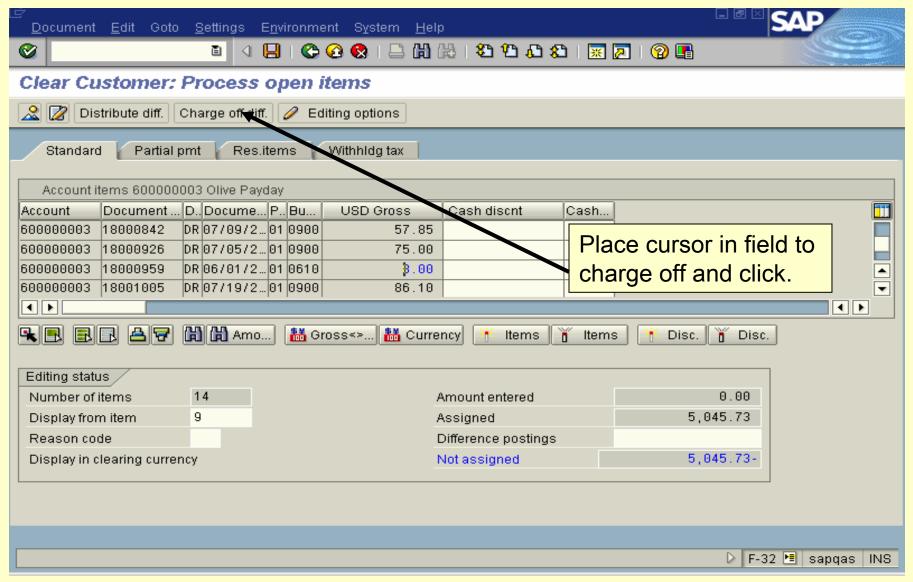




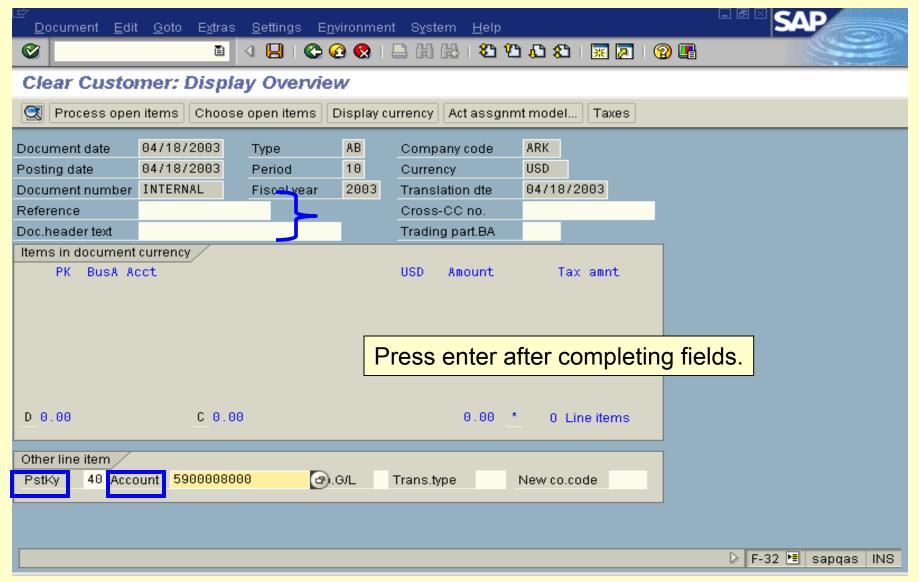




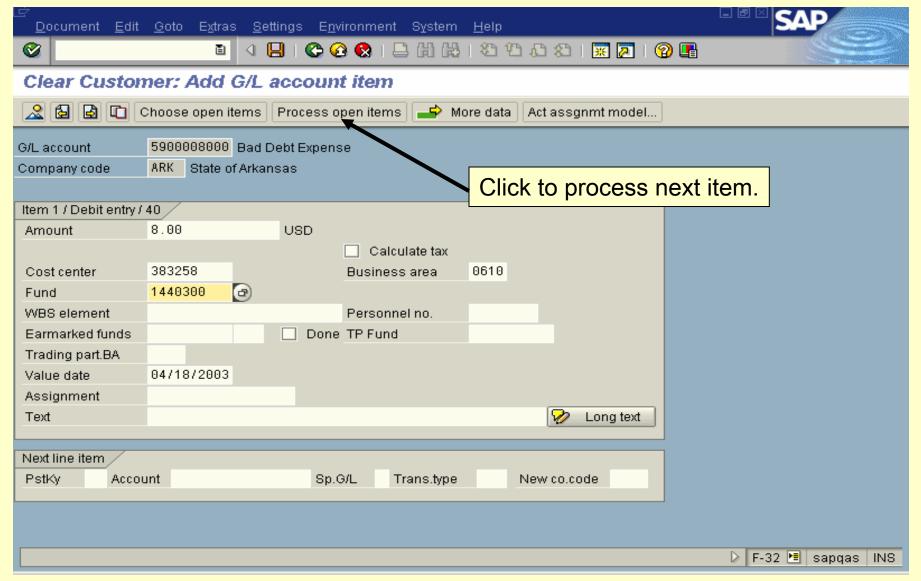




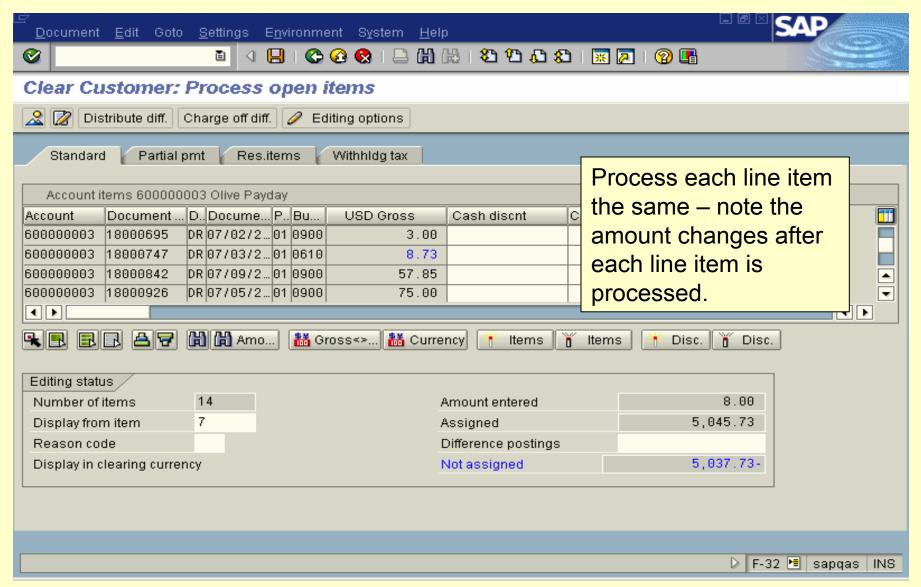




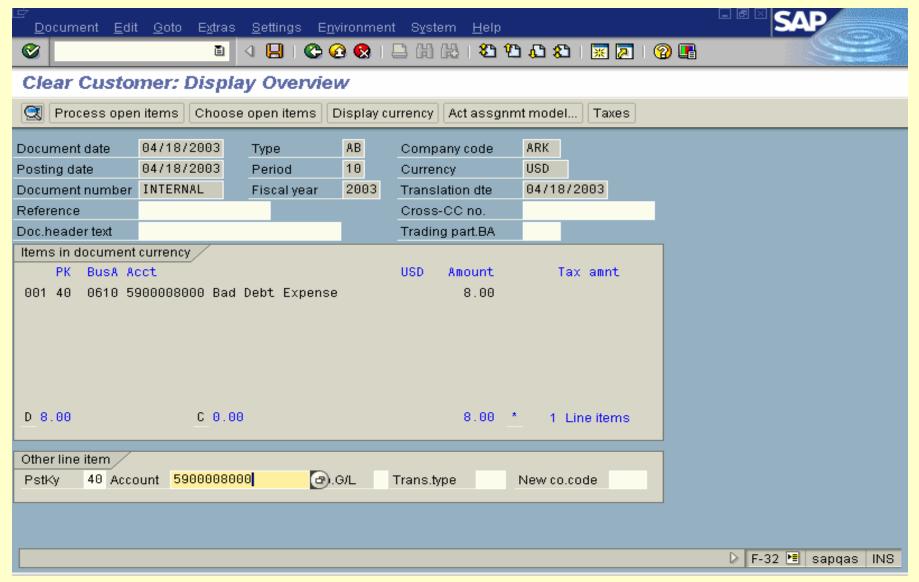




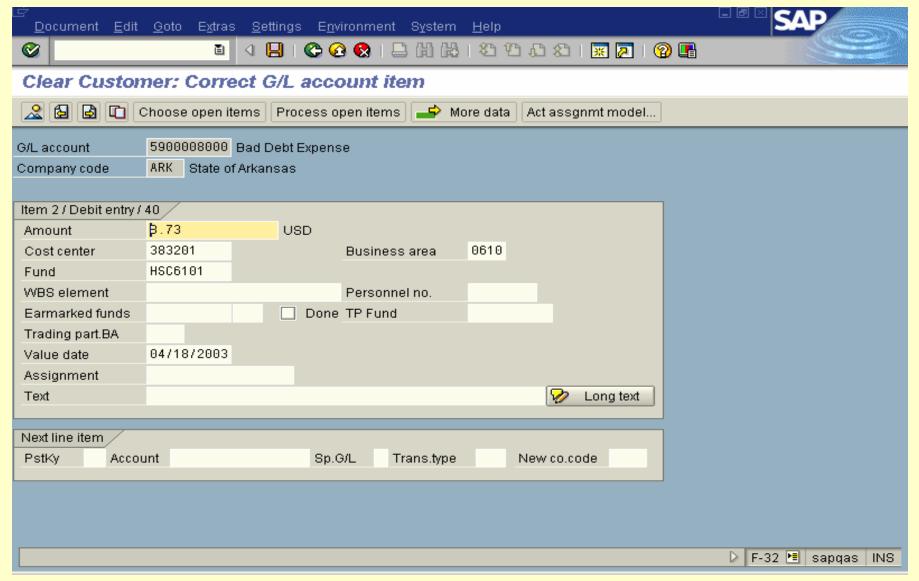




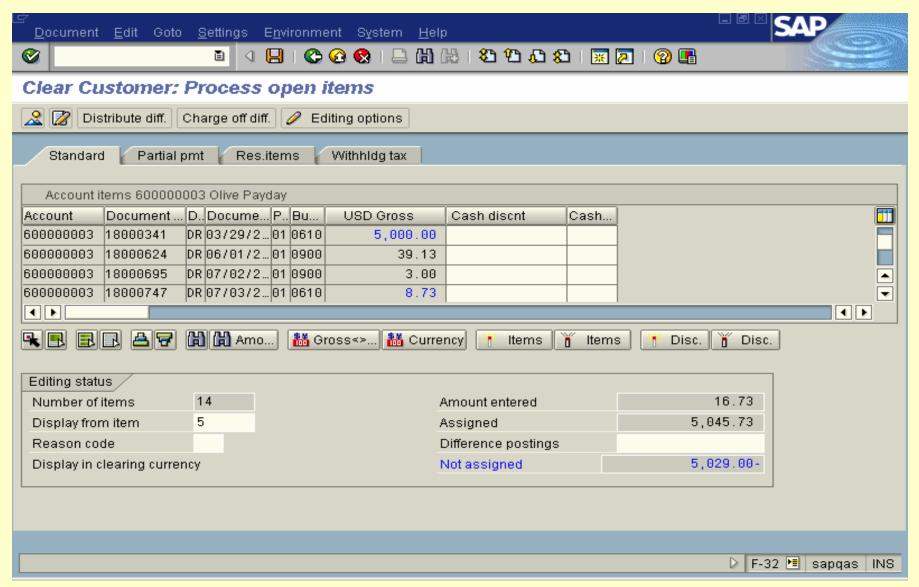




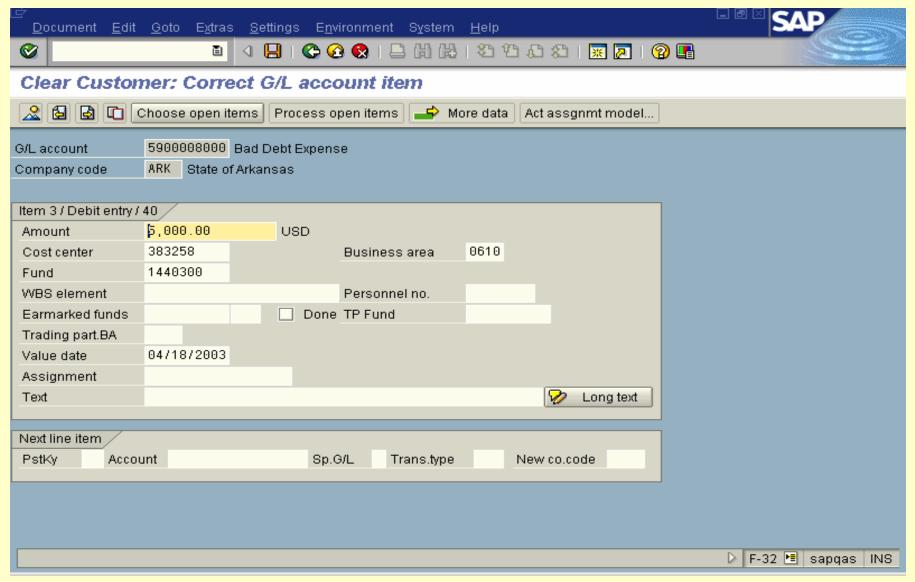




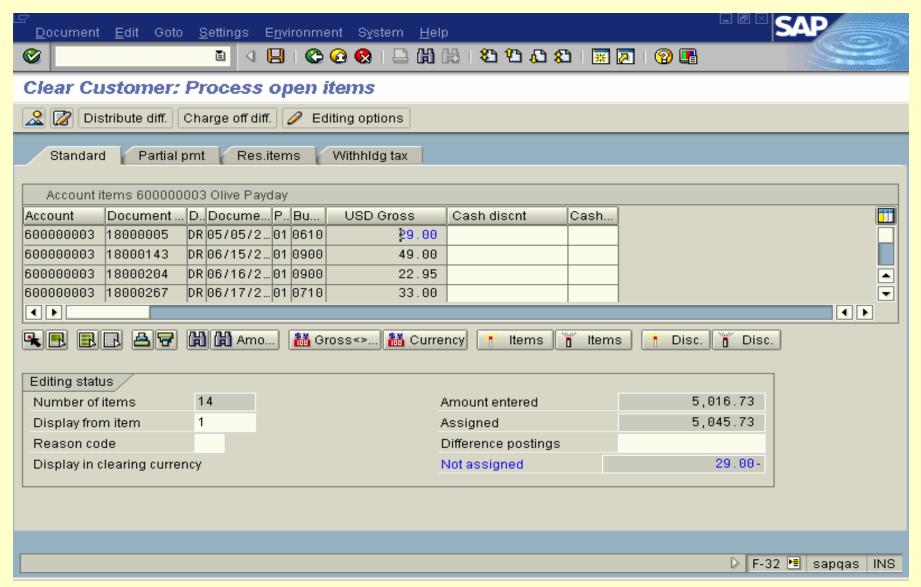




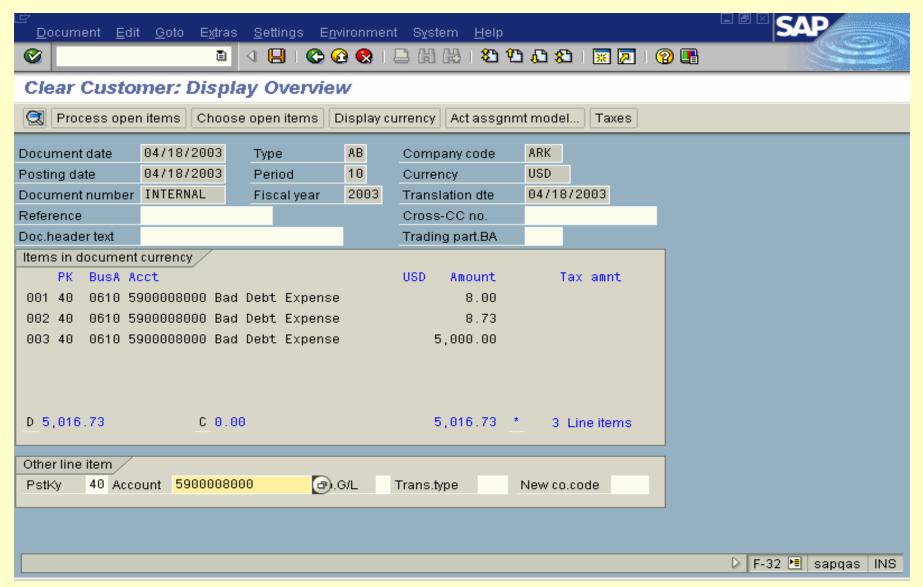




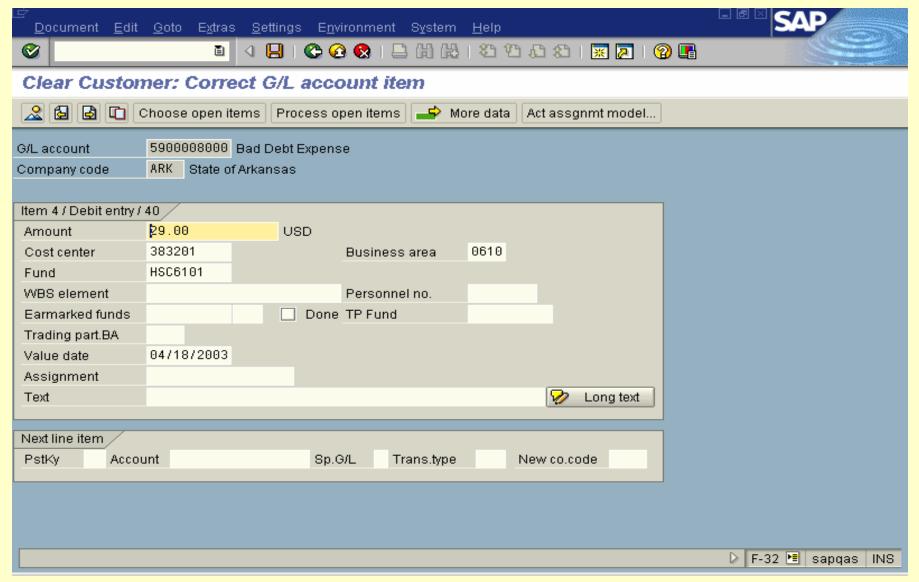




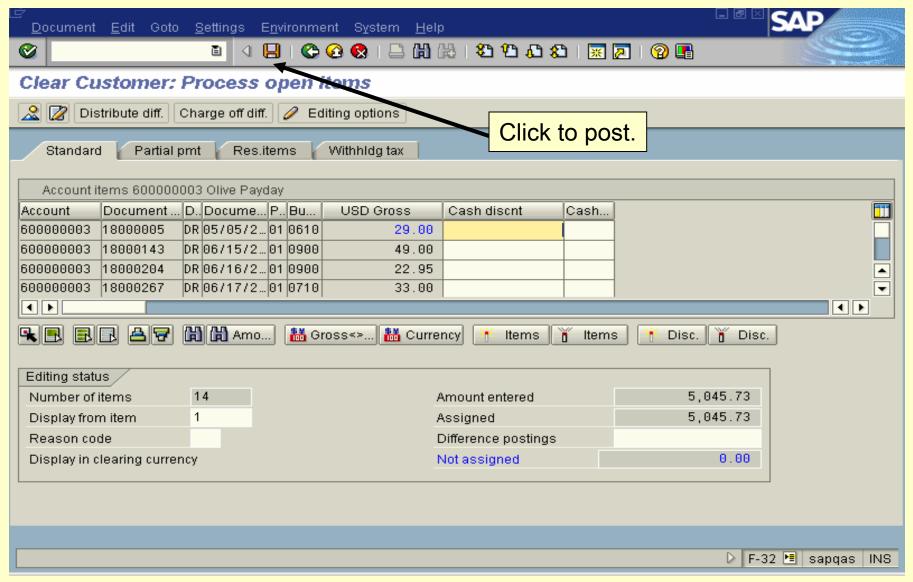




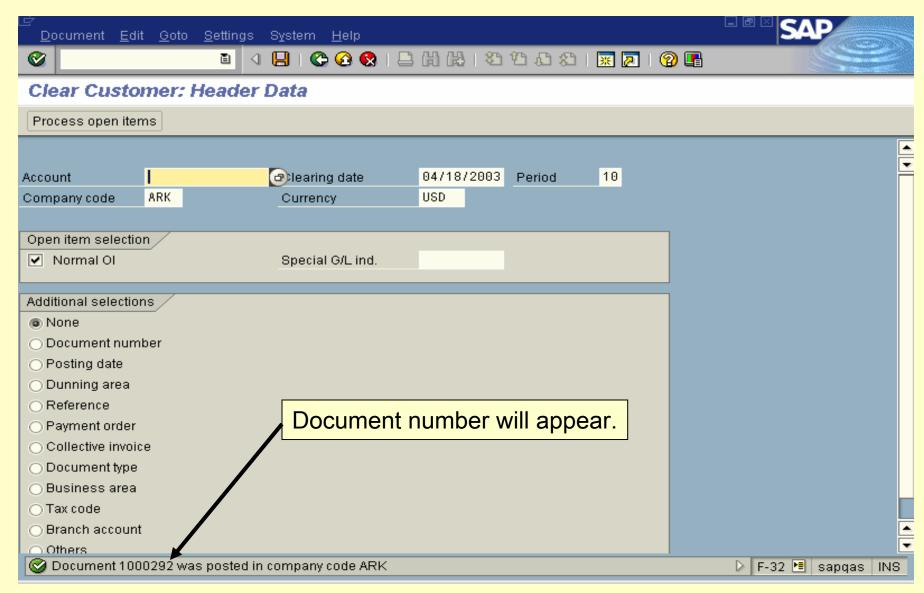














ABATEMENT REPORTS

The following transactions allow you to view (or print) a list of abated accounts:

ZFIN – GL Report with Customer Data GD20 – FI-SL Line Items (this report will display GL postings but will not display the customer information)



